

Helpful Housing Tips:

1. **CALL THE PROPERTY.** Introduce yourself and what you are looking for.
2. **BE COURTEOUS!** People respond much better when a kind voice is on the other end. Be grateful for the information property managers provide.
3. **BE AWARE.** If a property manager states, they have units on site for wheelchair users and apartments are 'accessible' be sure to visit the property beforehand to make sure it will work for you.
4. **BUDGET WISELY.** Ask for application fees, deposits and any other charges you may incur on top of the monthly rent (Pet rent, covered parking charges and others)
5. **CONSIDER RENTERS INSURANCE.** Some properties are requiring this or strongly suggesting it. This can protect your valuables.
6. **PREPARE FOR MAINTENANCE ISSUES.** How does the management handle maintenance issues? Is there a website or phone number to call in case of emergencies? Find out time frames and resolutions to common problems. (pipe issues, plumbing problems) Ask how the property resolves them.
7. **ON SITE SECURITY.** Find out crime statistics from the police department. They can give you updated Information of the area.
8. **BE A GOOD NEIGHBOR.** Be aware of noise that may occur with children running (if upstairs). Don't have parties or loud music after hours when families are sleeping. Give neighbors the benefit of the doubt. IF need be report issues to the manager who can resolve them. If properties are not responsive to the maintenance or management issues, report to Code Compliance in your city.
8. **READ YOUR LEASE.** Your lease is an agreement between the property manager and you as the tenant. It should be negotiated BEFORE signing to make sure you are aware of everything going in.
9. **GET EVERYTHING IN WRITING.** Ask for receipts or printouts of rent paid and any other receipts given. If you ever have to appear in court, have your documentation in order.
10. **HAVE A SUPPORT SYSTEM.** If you get stuck in an issue find someone you trust that can help you in a pinch and help you find assistance if needed.

Tarrant County Public Housing Authorities (PHA)

Fort Worth Housing Solutions

www.fwhs.org

Operating Hours

Monday – Thursday: 8 a.m. – 5 p.m. Our offices are closed on Fridays. In the event of inclement weather, Fort Worth Housing Solutions follows Fort Worth ISD’s schedule for closings or delays.

Fort Worth Housing Solutions will be closed Feb. 17 for President’s Day.

Mailing Address

Fort Worth Housing Solutions
1201 East 13th Street
Fort Worth, TX 76102-5764

Telephone

Fort Worth area: 817-333-3400
Metro number: 817-429-2209
Hearing Impaired: Call Texas Relay – 7-1-1
Fax: 817-332-4830

Arlington Housing Authority

https://www.arlingtontx.gov/city_hall/departments/housing_authority

Mailing Address:
Housing Authority
501 W. Sanford Street, Suite 20
Arlington, TX 76011
Phone Number:
817-275-3351

Fax Number:
817-962-1200

Email Us

Main Hours:
Monday to Friday
8:00 a.m - 5:00 p.m.

Lobby Hours:
Monday to Thursday
8:30 a.m. - 12:30 p.m.
1:30 p.m. - 5:00 p.m.
Friday
8:30 a.m. - 12:30 p.m.

Tarrant County Housing Assistance Office

<https://www.tarrantcounty.com/en/housing-assistance-office.html>

CONTACT

[HTTPS://WWW.TARRANTCOUNTY.COM/EN/HOUSING-ASSISTANCE-OFFICE/ABOUT-US/CONTACT-US.HTML](https://www.tarrantcounty.com/en/housing-assistance-office/about-us/contact-us.html)

817-531-7640

817-531-7641 - Participants Only

817-212-3052 - Fax

888-444-2122 – TDD

2100 Circle Drive

Fort Worth, TX 76119

Websites and Important Resources

Evictions

<https://www.fortworthtexas.gov/news/2020/09/COVID19-CDC-Eviction-Moratorium>

<https://gato-docs.its.txstate.edu/jcr:adf83ceb-ca76-462f-b5fe-2c41d70cbfab/Evictions%20Deskbook%20-%20Second%20Edition.pdf?fbclid=IwAR3sByBa7FqzdNRmpm3IkbfWq8kH34ctiJMnsB9IK50RTw04fUE6O7BUwk>

Tenant Rights

Tenant Rights Handbook

<https://texaslawhelp.org/article/tenants-rights-handbook>

<https://texaslawhelp.org/house-apartment/eviction-other-landlord-issues>

Texas Tenants Union (Dallas area)

<https://txtenants.org/>

Filing Housing Discrimination Complaints related to Civil Rights Issues

North Texas Fair Housing Center

<http://www.northtexasfairhousing.org/index.php>

Texas Workforce Civil Rights Division

<https://www.twc.texas.gov/partners/how-submit-housing-discrimination-complaint>

Federal and State Housing Websites

U.S. Department of Housing and Urban Affairs

www.hud.gov

Texas Department of Housing and Community Affairs

<https://www.tdhca.state.tx.us/>